

**Waukesha County Technical College
Central Service Technician Program
Technical Standards**

Upon entering the program, students enrolled in the Central Service Technician Program should be able to meet the established technical standards identified below. The technical standards for the Central Service Technician Program are representative of those found in the Central Service Technician profession.

Ability	Standard	Examples (not inclusive)
Physical Skills	<p><i>Students must have the ability to perform physical activities that require considerable use of:</i></p> <ul style="list-style-type: none"> • <i>Hands, Arms and Legs</i> • <i>Endurance, strength and Mobility</i> 	<ul style="list-style-type: none"> • Have the ability to bend, stretch, twist, or reach with your body, hands, and arms. • Demonstrate the ability to make precisely coordinated movements of the fingers of one or both hands to grasp retractors, manipulate or assemble instrument parts with good hand-eye coordination • Ability to stand in one spot for an extensive amount of time. • Ability to lift surgical instrument trays. • Wear personal, protective equipment for safe practices (masks, eyewear etc.)
Sensory Skills	<p><i>Student will have sufficient function to:</i></p>	<ul style="list-style-type: none"> • Hear and understand communication without visualization of the person's mouth and lips. • Detect warning signals on equipment • Have the ability to see the equipment and instruments with or without corrective lenses and wearing safety glasses. • Assemble instruments/retractors • Able to tolerate exposure to a wide range of chemical and biological agents that could be potentially harmful. • Able to tolerate temperature changes. (Example: extreme heat/steam and cold) • Able to tolerate noisy environment.

Ability	Standard	Examples (not inclusive)
Communication Skills	<p>Students must have the ability to effectively communicate:</p> <ul style="list-style-type: none"> • <i>Verbally, nonverbally, in writing, with groups and using information technology.</i> • <i>Interact appropriately with peers and with all members of the sterile processing team.</i> • <i>Must be able to interpret and convey information gathered from communications.</i> 	<ul style="list-style-type: none"> • Ability to discuss and ask questions Ability to convey information in a clear, professional and timely manner • Listen and respond to others in an accepting and respectful manner • Read and identify equipment and instruments. • Read and understand all sterile processing procedures and manuals.
Critical Thinking Skills	<p>Students must have:</p> <ul style="list-style-type: none"> • <i>The ability to demonstrate critical thinking, problem-solving and the decision-making ability.</i> 	<ul style="list-style-type: none"> • Demonstrate problem-solving skills. • Demonstrate ability to work independently. • Establish and prioritize tasks according to needs of the department.
Professionalism	<p>Student should demonstrate appropriate behavior to</p> <ul style="list-style-type: none"> • <i>Establish effective relationship with staff and peers.</i> • <i>Show respect for diverse populations.</i> 	<ul style="list-style-type: none"> • Establish a professional working rapport with hospital/clinic personnel and a variety of other departmental staff as well as patients. • Exhibit positive interpersonal skills staff and faculty interactions. • Demonstrate appropriate problem solving skills and professional level of maturity. • Demonstrate good team building skills.

Please note that you are provided with the opportunity to individually discuss the technical standards with a college representative. Accommodations are available for students with documented disabilities through the Student Accessibility Office, located in the College Center in Room C021 or 262-691-5318. For more information related to the accommodations process, please visit;

<http://www.wctc.edu/current-students/students-with-disabilities/index.php>

I have read and understand the Central Service Program Technical Standards:

Student Name (please print): _____

Date: _____

Student Signature: _____